# Connecting Medicaid and Medicare patients with the support they need

## Equitable care, better health

Everyone needs help once in a while. Your Medicare and Medicaid patients may be struggling with access to food, housing, transportation, financial stability and other social drivers of health (SDOH) needs that can affect their health.



#### If you discover that your patient has an SDOH need, we can help connect them to:

- Resources to assist with utility bills and housing resources
- Low-cost transportation options
- Local community food resources
- Resources to help with prescription drug costs

Your patients who are UnitedHealthcare Community Plan (Medicaid) and UnitedHealthcare® Medicare Advantage members can also view the resources available to them by going to:

#### **UnitedHealthcare Community Plan (Medicaid)**

- Log in to the UnitedHealthcare member portal at myuhc.com
  - If they don't have an account, they'll need to create one
- Once logged in, select Health & Wellness in the top navigation. Then, select Community Resources.

### **UnitedHealthcare® Medicare Advantage**

- Log in to the UnitedHealthcare member portal at myuhc.com
  - If they don't have an account, they'll need to create one
- Once logged in, select "Health & Wellness" in the top navigation on the Health & Wellness page. Then, look for the "Community Resources" tile.



If members don't have access to a computer, they can call the number on the back of their member ID card.

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