

Exchanging social drivers of health with EPIC



Why exchange social drivers of health information through EPIC

UnitedHealthcare shares social drivers of health (SDOH) screening data with health care providers through Epic Payer Platform via the Health Plan Clinical Summary (HPCS) use case. This enhances provider-payer partnerships by giving greater visibility into patient needs.



Benefits to patients, health care providers and health systems

Having SDOH screening data available during office visits allows you to guide patients to supplemental benefits, case management or community-based organizations. You can also refer your Medicaid and Medicare patients to **UnitedHealthcare Customer Service** to connect them with community resources. This may help them better adhere to treatment plans and achieve better health outcomes.



How we use the data

UnitedHealthcare's SDOH screening data helps improve treatment planning by giving a more complete picture of your patient's social needs.

The SDOH screening data from EPP health care providers is added to our SDOH team database and used in several ways:

- It supports population health initiatives and helps shape benefit development
- Case managers and customer service representatives use this data to address members' SDOH needs and share information about Value Added Benefits if eligible
- We report the data to the National Committee for Quality Assurance (NCQA) to meet HEDIS® reporting requirements, including the Social Needs Screening - Electronically (SNS-E) measure



How to screen

Screen within the Epic clinical workflow.

*The umbrella icon indicates the data provided from UnitedHealthcare

Social Determinants of Health

Care Team
Attending Physician Inpatient, MD

Food Insecurity
Sep 9, 2023: High Risk

Timeline: 1/2021 to Today

Sep 9, 2023: High Risk
Received from UnitedHealthcare - TST

UHC SDOH Screening

In the past year have you or any family members you live with been unable to get any of the following when it was really needed? Check all that apply

FoodUtilities



Questions?

Contact your UnitedHealthcare Network Engagement Manager.

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