

Illinois Prior Authorization Statistics for UnitedHealthcare Commercial Plans

2022 calendar year data per 215 ILCS 200/20 of the IL Prior Authorization Reform Act*

Total number of prior authorization requests received	86,813
Total number of adverse determinations	13,108
Average time between submission and response	3.13 calendar days
Total number of appeal requests	680
Total number of appeals overturned (includes partial OT)	374
Total number of appeals upheld	306

Top five reasons for adverse determinations:

1.	Lack of Medical Necessity
2.	Site of Service
3.	Non-Formulary Drug
4.	Services provided are not for the purpose of preventing, diagnosing, or treating a sickness, injury, substance abuse or their symptoms
5.	Treatment is not consistent with published clinical evidence.

*Based on IL sitused policies