

UnitedHealthcare® West Benefit Interpretation Policy

Biofeedback

Related Policies

None

Policy Number: BIP013.M Effective Date: October 1, 2024

Instructions for Use

Table of Contents	Page
Federal/State Mandated Regulations	1
State Market Plan Enhancements	1
Covered Benefits	1
Not Covered	1
Definitions	1
References	2
Policy History/Revision Information	2
Instructions for Use	2

Federal/State Mandated Regulations

None

State Market Plan Enhancements

In addition to the covered benefits listed in the *Covered Benefits* section, some members may have additional biofeedback benefits. Refer to the member's Evidence of Coverage (EOC)/Schedule of Benefits (SOB) or contact the Customer Service Department to determine coverage eligibility.

Covered Benefits

Important Note: Covered benefits are listed in *Federal/State Mandated Regulations*, *State Market Plan Enhancements*, and *Covered Benefits* sections. Always refer to the *Federal/State Mandated Regulations* and *State Market Plan Enhancements* sections for additional covered services/benefits not listed in this section.

Medically necessary biofeedback is covered for members with organic neuromuscular impairment when provided as part of an authorized treatment plan for the following conditions:

- Urinary incontinence
- Fecal incontinence or constipation
- Dysfunctional Voiding Syndrome with urinary retention in children

Not Covered

Biofeedback services are **not covered** for conditions other than those listed above in *State Market Plan Enhancements* and *Covered Benefits* sections.

Definitions

Dysfunctional Voiding Syndrome: A voiding disorder characterized by dyssynergic striated sphincteric (bladder muscle) activity in the absence of a proven neurological etiology.

References

Sinha S. Dysfunctional voiding: A review of the terminology, presentation, evaluation and management in children and adults. Indian J Urol. 2011 Oct;27(4):437-47. doi: 10.4103/0970-1591.91429. PMID: 22279306; PMCID: PMC3263208.

Policy History/Revision Information

Date	Summary of Changes
10/01/2024	 Covered Benefits Revised language to indicate medically necessary biofeedback is covered for members with organic neuromuscular impairment when provided as part of an authorized treatment plan for the following conditions: Urinary incontinence Fecal incontinence or constipation Dysfunctional Voiding Syndrome with urinary retention in children Not Covered Replaced language indicating "biofeedback services are not covered for conditions other than those listed in the State Market Plan Enhancements and Covered Benefits sections [of the policy] including use of home biofeedback therapy" with "biofeedback services are not covered for conditions other than those listed in the State Market Plan Enhancements and Covered Benefits sections [of the policy] including use of home biofeedback therapy" with "biofeedback services are not covered for conditions other than those listed in the State Market Plan Enhancements and Covered Benefits sections [of the policy] including use of home biofeedback therapy" with "biofeedback services are not covered for conditions other than those listed in the State Market Plan Enhancements and Covered Benefits sections [of the policy]" Supporting Information Archived previous policy version BIP013.L

Instructions for Use

Covered benefits are listed in three (3) sections: *Federal/State Mandated Regulations, State Market Plan Enhancements,* and *Covered Benefits*. All services must be medically necessary. Each benefit plan contains its own specific provisions for coverage, limitations, and exclusions as stated in the member's Evidence of Coverage (EOC)/Schedule of Benefits (SOB). If there is a discrepancy between this policy and the member's EOC/SOB, the member's EOC/SOB provision will govern.