

## Durable Medical Equipment, Orthotics and Prosthetics Policy, Professional

### IMPORTANT NOTE ABOUT THIS REIMBURSEMENT POLICY

You are responsible for submission of accurate claims. This reimbursement policy is intended to ensure that you are reimbursed based on the code or codes that correctly describe the health care services provided. UnitedHealthcare reimbursement policies may use Current Procedural Terminology (CPT®\*), Centers for Medicare and Medicaid Services (CMS) or other coding guidelines. References to CPT or other sources are for definitional purposes only and do not imply any right to reimbursement.

This reimbursement policy applies to all health care services billed on CMS 1500 forms and, when specified, to those billed on UB04 forms. Coding methodology, industry-standard reimbursement logic, regulatory requirements, benefits design and other factors are considered in developing reimbursement policy.

This information is intended to serve only as a general reference resource regarding UnitedHealthcare's reimbursement policy for the services described and is not intended to address every aspect of a reimbursement situation. Accordingly, UnitedHealthcare may use reasonable discretion in interpreting and applying this policy to health care services provided in a particular case. Further, the policy does not address all issues related to reimbursement for health care services provided to UnitedHealthcare enrollees. Other factors affecting reimbursement may supplement, modify or, in some cases, supersede this policy. These factors may include, but are not limited to: legislative mandates, the physician or other provider contracts, the enrollee's benefit coverage documents and/or other reimbursement, medical or drug policies. Finally, this policy may not be implemented exactly the same way on the different electronic claims processing systems used by UnitedHealthcare due to programming or other constraints; however, UnitedHealthcare strives to minimize these variations. UnitedHealthcare may modify this reimbursement policy at any time by publishing a new version of the policy on this Website. However, the information presented in this policy is accurate and current as of the date of publication.

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### Table of Contents

#### Application

#### Policy

##### Overview

##### Reimbursement Guidelines

##### Rental and Purchase Modifiers

##### Monthly Rental

##### Daily Rental

##### Maintenance and Service Fees

##### HCPCS Codes A9900, A9901 and L9900

##### Place of Service

##### Initial Purchase and/or Rental

#### Definitions

#### Questions and Answers

#### Resources

#### History

### Application

This reimbursement policy applies to services reported using the 1500 Health Insurance Claim Form (a/k/a CMS-1500) or its electronic equivalent or its successor form. This policy applies to all products, all network and non-network

physicians and other qualified health care professionals, including, but not limited to, non-network authorized and percent of charge contract physicians and other qualified health care professionals.

**United Healthcare Commercial**

This Reimbursement Policy applies to all UnitedHealthcare Commercial benefit plans.

**UnitedHealthcare Individual Exchange**

This Reimbursement Policy applies to all Individual Exchange benefit plans.

**Policy**

**Overview**

This policy describes how UnitedHealthcare reimburses for the rental and/or purchase of certain items of Durable Medical Equipment (DME), Prosthetics and Orthotics. The provisions of this policy apply to the Same Specialty Physicians and Other Health Care Professionals, which includes DME, Prosthetic and Orthotic vendors, renting or selling DME, Prosthetics or Orthotics.

For purposes of this policy, Same Specialty Physician or Other Health Care Professional is defined as physicians and/or other health care professionals of the same group and same specialty reporting the same Federal Tax Identification number (TIN).

Refer to the UnitedHealthcare "Maximum Frequency per Day" policy for additional information pertaining to reimbursement for physician claims submitted with multiple units for the same CPT or HCPCS code on the same date of service.

**Reimbursement Guidelines**

**Rental and Purchase Modifiers**

Some DME items are eligible for rental as well as for purchase. The codes representing these items are listed in **Items Eligible for Rental or Purchase** in the section below and must be reported with the appropriate rental or purchase modifier in order to be considered for reimbursement.

Some DME items are eligible for rental only. The codes representing these items are listed in **Items Eligible for Rental Only** in the section below and must be reported with the appropriate rental modifier in order to be considered for reimbursement.

Total reimbursement of fees reported for a single code (modified with RR and/or NU) from a single vendor is limited to either the purchase price of the item or a maximum number of rental months, whichever is less. These rental limits do not apply to oxygen equipment or to ventilators.

Rental guidelines are explained further in the sections titled **Monthly Rental** and **Daily Rental**.

Rental Modifiers

The following modifiers indicate that an item has been rented:

- RR
- KH
- KI
- KJ
- KR

Purchase Modifiers

The following modifiers indicate that an item has been purchased:

- NU
- UE
- NR
- KM
- KN

**Monthly Rental**

Monthly Rental

Monthly rental of DME, Orthotics, or Prosthetics identified by the applicable code with a rental modifier RR and/or modifiers KH, KI, KJ, KR appended will be reimbursed once per Calendar Month to the Same Specialty Physician or Other Health Care Professional. A Calendar Month is the period of duration from a day of one month to the corresponding day of the next month (please see Definitions) and is determined based on the "From" date reported on the claim.

If a code is submitted with modifier RR and/or modifiers KH, KI, KJ, KR with units greater than 1, or multiple times during the same Calendar Month, UnitedHealthcare will only reimburse one monthly rate per Calendar Month to the Same Specialty Physician or Other Health Care Professional except where noted below.

Modifiers RT and LT

- An additional rental rate will be allowed in the same Calendar Month for codes with a rental modifier when both modifiers RT and LT are submitted for the same HCPCS code on separate lines. Modifiers RT and LT may be used to report an item for the right or left side of the body. Use of these modifiers may convey that multiples of that item are being utilized.

Second Ventilator

It may be necessary for a patient to rent two ventilators in the same month. Examples of situations where a second ventilator may be necessary include:

- A patient requires one type of ventilator (e.g., a negative pressure ventilator with a chest shell) for part of the day and needs a different type of ventilator (e.g., a positive pressure ventilator with a nasal mask) during the rest of the day.

One additional rental rate will be allowed in the same Calendar Month for a second ventilator reported with a rental modifier plus modifier KX appended to HCPCS code E0465, E0466 and E0467.

Codes with Extension/Flexion, Supination/Pronation, or Each in the Description

- Up to two rental rates will be allowed in the same Calendar Month for codes with "extension/flexion," "supination/pronation" or "each" in the description. These codes describe services where multiple devices may be reported. If these codes are reported with modifiers RT and LT and multiple units, UnitedHealthcare will consider for separate reimbursement up to one unit for each side, for a total of up to two rental rates in the same Calendar Month.

For additional information, refer to the Questions and Answers section, Q&A #4.

**Codes with Flexion, Extension, Pronation or Supination in Description**

E1800	E1801	E1802	E1803	E1804	E1805	E1806	E1807
E1808	E1810	E1811	E1812	E1813	E1814	E1815	E1816
E1818	E1820	E1822	E1823	E1825	E1826	E1827	E1828



E1829	E1830	E1831	E1832	E1840	L0635	L0636	L1681
L1843	L1844	L1845	L1846	L1851	L1852	L2425	L2622
L2624	L3730	L3900	L3901	L3912	L3925	L3927	L5827
L5845	L5848	L5850	L5859	L5961	L5973	L6620	L6621
L6624	L6645	L6646					

**Reporting Monthly Rental**

Monthly rental of DME, Orthotics, or Prosthetics should be reported on a 1500 Health Insurance Claim Form (a/k/a CMS-1500) or its electronic equivalent or its successor form according to the National Uniform Billing Committee (NUBC) and the National Uniform Claim Committee (NUCC) guidelines.

The appropriate HCPCS code and rental modifier are submitted with one unit for each Calendar Month time span. The rental initiation date is entered in the "From" field, and the end date in the "To" field.

In the following example, the rental for HCPCS code K0001 is initiated on 1/10, and the item is rented for 3 months. The claim should be submitted as follows:

Code	Modifier	Units	From Date	To Date
K0001	RR	1	1/10	2/9
K0001	RR	1	2/10	3/9
K0001	RR	1	3/10	4/9

K0001-RR reported with 3 units, a From Date of 1/10 and a To Date of 4/9 on one line will result in reimbursement of only 1 unit.

**Daily Rental**

UnitedHealthcare will allow a daily rental for the following items to the Same Specialty Physician or Other Health Care Professional.

HCPCS codes E0935 is reimbursed on a daily basis consistent with CMS guidelines.

**Maintenance and Service Fees**

UnitedHealthcare allows for reimbursement of maintenance and service once every six months to the Same Specialty Physician or Other Health Care Professional. The appropriate HCPCS code appended with modifier MS (maintenance/service fee) is required to identify such services. The Maintenance and Service modifier (MS) must be reported on a separate line in order to be considered for separate reimbursement from the rental or purchase of the equipment.

Maintenance and Service includes the following:

- Regular routine maintenance and performance checks as required to maintain the warranty or performance standards
- Re-education
- Compliance with alerts and recalls
- Necessary supplies in accordance with the applicable agreement
- Back-up equipment
- Emergency availability and replacement equipment when out-of-service for repair.



For the purposes of this policy, maintenance and servicing does not apply to Orthotics or Prosthetics.							
<b>HCPCS Codes A9900, A9901 and L9900</b>							
Delivery, set-up and supplies are included in the payment rates associated with a DME, Orthotic, or Prosthetic item. They are not reimbursable services when submitted alone or with another service.							
Therefore, UnitedHealthcare will not separately reimburse the following codes:							
<ul style="list-style-type: none"> <li>▪ A9900</li> <li>▪ A9901</li> <li>▪ L9900</li> </ul>							
<b>Place of Service</b>							
<b>DME Suppliers</b>							
Consistent with CMS guidelines, reimbursement of certain DME items is limited to a place of service (POS) that qualifies as the patient's home. The following POS codes would qualify as the patient's home: 01, 04, 09, 12, 13, 14, 16, 31, 32, 33, 54, 55, 56, and 65.							
DME suppliers should report the POS code where the device is intended to be used. DME dispensed for use in a POS other than the patient's home are not reimbursable.							
<b>Devices not intended for home use</b>							
There are specific DME items or implantable devices that are not suitable for dispensing or using in the home setting and are therefore not reimbursed with a home POS.							
<b>Initial Purchase and/or Rental</b>							
CMS guidelines indicate when DME items are purchased or rented; there are certain supplies that are included in the initial purchase or during the rental period.							
For example, upon initial issue of a walker (E0141), if brakes are being provided at the same time, the charges for these are included in the reimbursement for the walker and may not be billed separately.							
<b>Items Eligible for Rental Only</b>							
E0424	E0431	E0433	E0434	E0439	E1392	K0738	

Definitions	
<b>Calendar Month</b>	The period from a day of one month to the corresponding day of the next month.
<b>Durable Medical Equipment (DME)</b>	Medical equipment which: *Can withstand repeated use *Is not disposable *Is used to serve a medical purpose *Is generally not useful to a person in the absence of sickness or injury *Is appropriate for use in the home
<b>Orthotic</b>	An external appliance such as a brace or splint that prevents or assists movement of the spine or limbs. A brace is used for the purpose of supporting a weak or deformed body part of a Customer or restricting or eliminating motion in a diseased or injured part of the body.
<b>Prosthetic</b>	A device that replaces all or part of an external body organ or all or part of the function of a permanently inoperative or malfunctioning external body organ.

<b>Same Specialty Physician or Other Health Care Professional</b>	Physicians and/or other health care professionals of the same group and same specialty reporting the same Federal Tax Identification number.
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**Questions and Answers**

1	<p><b>Q:</b> Why is a rental month defined as a Calendar Month when months vary as to their number of days?</p> <p><b>A:</b> The rationale for reimbursing rental once per Calendar Month rather than once per 30 day period is due to the fact that some months are less or greater than 30 days. Billing trends indicate that rentals are reported on a cycle billing method; i.e., item dispensed on 1/9, and rented for 3 continuous months. Resulting bills will be submitted with 1/9 and 2/9 and 3/9 dates of service.</p>
2	<p><b>Q:</b> How should monthly rental of DME items be reported?</p> <p><b>A:</b> According to the National Uniform Billing Committee (NUBC) and the National Uniform Claim Committee (NUCC), monthly rental of an item should be reported on a single claim line with one unit and a single Calendar Month date span—that is, for one month, enter the rental initiation date in the From field and the end date of that month’s rental in the To field. Rental charges for multiple months should not be reported on the same line. If two claims are submitted that show From dates in the same month for the same item from the Same Specialty Physician or Other Health Care Professional, only one claim will be allowed and the second claim for the same month will not be covered. See the policy section titled Reporting Monthly Rental for an example of how to report more than one month’s rental for the same item. Note that each line in the example has a From date in a different month.</p>
3	<p><b>Q:</b> Why does UnitedHealthcare pay a full Calendar Month rental rate when modifier KR is used, which indicates the item is only rented for a partial Calendar Month?</p> <p><b>A:</b> Regardless of whether the item is used for a full Calendar Month or only a few days within a Calendar Month, UnitedHealthcare allows reimbursement only once per Calendar Month to the Same Specialty Physician or Other Health Care Professional. For example, E0202 is reported with modifier KR and 7 units to indicate the number of days it was used in a Calendar Month. Regardless of the number of days it is used within that Calendar Month, UnitedHealthcare pays a single monthly rate and does not prorate the services to allow a daily rate.</p> <p>The exceptions to the above are the items listed in the section titled <b>Daily Rental</b>.</p>
4	<p><b>Q:</b> How should a vendor report devices that have been provided for extension and flexion on both sides of the body, e.g., code E1800?</p> <p><b>A:</b> Because devices are needed for each side of the body, it is appropriate to report these items as E1800-RR-RT with one unit for the right side, and E1800-RR-LT with one unit for the left side.</p>
5	<p><b>Q:</b> Are repair codes K0739, K0740 or K0462 reimbursed during the rental period for Durable Medical Equipment?</p> <p><b>A:</b> Repair of DME items is included in the rental payment and not separately reimbursed. Repair may be allowed for DME items that are purchased (patient-owned).</p>

**Attachments**

<a href="#"><u>Codes with Each in Description</u></a>	A list of codes indicating that more than one device or service may be reported.
<a href="#"><u>Items Eligible for Rental or Purchase</u></a>	A list of codes representing items that may be eligible for rental or purchase and that must be reported with an appropriate rental or purchase modifier.

Resources	
UnitedHealthcare Durable Medical Equipment Services All Payer Appendix	
Centers for Medicare and Medicaid Services, CMS Manual System and other CMS publications and services	
Noridian Healthcare Solutions, CMS DME MAC Contractor Local Coverage Determinations (LCD)	
CGS Administrators, CMS DME MAC Contractor Local Coverage Determinations (LCD)	

History	
<b>3/30/2025</b>	Policy Version Change Policy Embedded List “Codes with Flexion, Extension, Pronation or Supination in Description” updated.
<b>2/9/2025</b>	Policy Version Change Attachments Section: Items Eligible for Rental or Purchase list was updated History Section: Entries prior to 2/9/2023 archived.
<b>1/1/2025</b>	Policy Version Change Policy Embedded List “Codes with Flexion, Extension, Pronation or Supination in Description” updated. History Section: Entries prior to 1/1/2023 archived.
<b>7/21/2024</b>	Policy Version Change Attachments Section: Items Eligible for Rental or Purchase list was updated
<b>4/14/2024</b>	Policy Version Change Attachments Section: Items Eligible for Rental or Purchase list was updated
<b>4/1/2024</b>	<b>Template Update</b> <ul style="list-style-type: none"> <li>• Transferred content to shared policy template that applies to both UnitedHealthcare Commercial and Individual Exchange benefit plans.</li> <li>• Updated Application section to indicate this Reimbursement Policy applies to:               <ul style="list-style-type: none"> <li>○ All UnitedHealthcare Commercial benefit plans</li> <li>○ All Individual Exchange benefit plans</li> </ul> </li> </ul>
<b>2/4/2024</b>	Policy Version Change Attachments Section: Items Eligible for Rental or Purchase list was updated History Section: Entries prior to 2/4/2022 archived.
<b>9/24/2023</b>	Policy Version Change Policy: Update Verbiage within Body of policy. Added L1681 into “Codes with Flexion, Extension, Pronation or Supination in Description” table. History Section: Entries prior to 9/24/2021 archived.
<b>7/9/2023</b>	Policy Version Change Logo Updated Attachments Section: Items Eligible for Rental or Purchase list was updated History Section: Entries prior to 7/9/2021 archived.
<b>11/16/2008</b>	Policy implemented by UnitedHealthcare Employer & Individual