

**An Important Message from  
The Texas Health and Human Services Commission (HHSC)**

**New Provider Enrollment Assistance Tool**

Texas Medicaid & Healthcare Partnership (TMHP) has developed a Provider Enrollment Assistance Tool (PEAT), an online virtual chat assistant that provides instant answers to Texas Medicaid provider enrollment-related questions.

PEAT can assist providers to:

- Find answers to enrollment and revalidation questions.
- Schedule an online appointment with a provider representative.
- Learn more about Provider Enrollment and Management System (PEMS) maintenance requests.
- Find instructions for submitting new enrollments, reenrollments, and updates to existing enrollments.

**How to Access PEAT**

Visit the [TMHP Provider Enrollment webpage](#) and click on the [Enrollment Help weblink](#) in the left-hand menu. Expand the PEAT drop-down button and follow the prompts to begin.

More information can be found in TMHP's article [Get Fast Provider Enrollment Assistance With PEAT Today](#).

**Questions?**

For questions, please contact **UnitedHealthcare Customer Service at 888-887-9003, 8 a.m.–6 p.m. CT, Monday–Friday.**