



# Tennessee UnitedHealthcare Insights: Your quarterly update



## Partnering for preventive health — EPSDT screening campaign

At UnitedHealthcare Community Plan of Tennessee, our goal is to help ensure all our members younger than 21 years old on Medicaid receive their annual Early and Periodic Screening, Diagnostic and Treatment (EPSDT) screening. We need your collaboration to achieve this.

We would like to partner with you to address gaps in EPSDT care through month-long screening campaigns. Before each campaign, we'll review our claims to identify members due for an EPSDT/well-child screening. We'll then contact these members through mailed invitations, automated phone messages or live calls to help schedule their screening appointments.



Before the campaign starts, we will send you a list of identified members by email or fax, allowing your staff to reach out to them if you choose. Members who complete their EPSDT screening during the campaign will receive a \$10 gift card from us by mail after we process the claim.

**United  
Healthcare**  
Community Plan

## Maximizing health outcomes – Encouraging preventive care during a sick visit

Many adults visit the doctor only when they feel sick. However, we encourage you to use these appointments as a chance to provide preventive services that may not be related to their illness. Regular checkups are important for maintaining health. By offering the right health services, screenings and treatments during these visits, you help our members improve their health and longevity. Please encourage our members to be proactive in their healthcare and to make time for recommended routine preventive screenings.

### Tennessee health care provider expo dates

Save the dates for our upcoming health care provider expos.

- Sept. 10, 2024 – Memphis, TN
- Sept. 11, 2024 – Nashville, TN
- Sept. 12, 2024 – Chattanooga, TN

You will receive an emailed invitation in the next few months with registration information from our UnitedHealthcare Provider Engagement Experience Team.



### Questions?

Please contact Provider Services at **800-690-1606**, 8 a.m.–6 p.m. ET, Monday-Friday.