

# UnitedHealthcare Community Plan of Pennsylvania: Important update about Rite Aid pharmacies

Rite Aid pharmacies are closing and will no longer be available to the public, including UnitedHealthcare members.

## Supporting UnitedHealthcare Community Plan of Pennsylvania members

Help members choose a new pharmacy by:

- **Calling Member Services** – Encourage members to call **800-414-9025** (TTY 800-414-9025). Hours: Monday–Friday, 8 a.m.–5 p.m. ET (Wednesdays until 8 p.m. ET)
- **Going online** – Members can visit [optumrx.com](https://optumrx.com) and use the pharmacy locator tool to see pharmacy options, hours, home delivery options, vaccinations and more
  - Enroll or change plans at [enrollnow.net](https://enrollnow.net)

For home delivery of maintenance medications, members can contact **Optum Pharmacy support** at **800-356-3477**.

## Medical or pharmacy visit rides

The Medical Assistance Transportation Program (MATP) offers free, non-emergency rides to medical appointments and pharmacies. Each county's MATP office will decide if a member qualifies. If a member needs transportation, they should call the following number listed for the county's MATP office.

County	MATP services phone number
Bucks	215-794-5554 or 888-795-0740
Chester	610-344-5545 or 877-873-8415
Delaware	610-490-3960
Montgomery	215-542-7433
Philadelphia	877-835-7412