



Durable Medical Equipment Ordering and Referring Provider Requirements

For Durable Medical Equipment (DME) claims, Louisiana Medicaid will implement system edits to ensure that:

- 1) Ordering and referring provider names and NPIs are required, and
 - 2) The ordering and referring providers are individuals, and
 - 3) Ordering and referring providers must be in good status with LDH's Provider Enrollment Requirements in order for the claim to be paid.
- Groups or clinics must not be listed as the ordering or referring provider on claims. This includes physician clinics, Federally Qualified Health Clinics, Rural Health Clinics, and American Indian Clinics.
 - For 30 days from the date of this Informational Bulletin, LDH will deploy educational Edit (047) for FFS claims with invalid or missing ordering providers. After this period, claims and encounters with a group or clinic NPI listed as the ordering or referring provider will be denied.

UnitedHealthcare Community Plan will update its claims processing system to reflect this change within 30 calendar days of this update.

LDH has published Informational Bulletin 24-49 for your reference [IB24-49.pdf](#).

For questions or concerns regarding any bulletin, contact UnitedHealthcare Community Plan at 1-866-675-1607.