



Carrier Code Management (CCM)

United Healthcare Community Plan (UHC) is sharing [Informational Bulletin 24-40: Carrier Code Management \(CCM\)](#) on behalf of the Louisiana Department of Health (LDH).

Effective September 9, 2024, the Louisiana Department of Health/Gainwell Technologies-Health Management Systems Third Party Liability Portal will be available to providers and MCOs. This portal allows authorized users to submit requests for new TPL carrier codes and download a list of active LDH carrier codes. For modifications to existing carrier codes, requests should be emailed to lacarriercode@gainwelltechnologies.com.

The TPL Portal is integrated with the [Medicaid | Department of Health | State of Louisiana | Provider Login \(lamedicaid.com\)](#), enabling users with existing credentials to log in directly, while new users can request credentials through the [Medicaid | Department of Health | State of Louisiana | \(lamedicaid.com\)](#).

LDH has published Informational Bulletin 24-40 for your reference [IB24-40.pdf \(la.gov\)](#).

For questions or concerns regarding this bulletin, contact Gainwell Helpdesk by calling 1-844-715-4357.