



## **Process for Requesting Consideration of Policy Changes and New Benefit Coverage**

UnitedHealthcare Community Plan is posting this summary of [Informational Bulletin 24-19: Process for Requesting Consideration of Policy Changes and New Benefit Coverage](#) on behalf of the Louisiana Department of Health.

Requests for new medical and dental benefit coverage as well as requests for changes to Medicaid policy should be sent using the below links as this is the formal process set up by Louisiana Medicaid:

Request for new Consideration of Medical and Dental Benefit Coverage for Louisiana Medicaid

<https://ldh.la.gov/index.cfm/form/153>

Request for Consideration of a Medicaid Policy Change

<https://ldh.la.gov/index.cfm/form/164>

Upon submission, designated Medicaid staff and the Medical Director will review the requests.

LDH has published Informational Bulletin 24-19 for your reference [IB24-19.pdf \(la.gov\)](#)

For questions or concerns regarding any bulletin, contact UnitedHealthcare Community Plan at 1-866-675-1607.